

Terms of Coverage

Thank you for choosing **VELcare™** Product Protection for your **VELscope® Vx** Enhanced Oral Assessment System.

VELcare provides 100% coverage for Handpiece and Charging Cradle repairs due to manufacturer's defect, including:

- Cost of repair & associated labor
- Shipping to and from the repair facility

Replacement Parts Covered

- Battery
- Eyepiece
- Power supply
- Power cord
- *Not included: VELscope Charging Cradle, Canon camera attachment parts and accessories, Apple iPod Touch*

Training

In addition to recorded online educational materials and clinical case assessment support you also receive:

- (1) live, 1-hour webinar on VELscope usage and implementation

Replacement Parts Shipping

Standard inbound and outbound shipping (3-5 day service) is included for battery and light replacement parts within the continental United States and Canada.

Coverage for Accidental Damage

Repair requests associated with incidental damage will be charged at a 50% discount for parts, service and shipping.

Term

The term is 1 year for VELcare coverage which is automatically renewed annually. To cancel, please notify us 30 days prior to your renewal date.

*If you have questions or if you need to make a claim, please contact our team at **877-952-7327** or via email at **support@velscope.com**.*